

Frequently Asked Questions

Town Hall staff can help with:

- Park and tree issues;
- Various traffic, light & maintenance issues;
- Building issues & inspections;
- Bylaw issues & complaints;
- Permits (including secondary suites); and
- Business licences and pet licences.

Who do I contact about recycling and garbage/compost pick-up?

All recycling inquiries can be directed to CRD recycling at 250-360-3030 or visit their web-site at www.crd.bc.ca or GFL Environmental at blueboxvictoria@gflenv.com.

For all garbage and compost pick-up inquiries, phone Waste Management at 250-652-6242 or the Engineering Department.

Residents must dispose of household organic food waste separately from their garbage. This waste is picked up at the same time as regular garbage.

Available for purchase from the Town Hall are decals for extra garbage at \$3.50 each for up to 48lb bag of garbage.

What about my lawn and garden waste?

Yard and garden waste can be disposed of at no charge upon proof of View Royal residency at 605 Canteen Rd, next to the Esquimalt public works yard. For more information contact the Transfer Station at 250-883-8683. The Town also does a one-time annual yard & garden pick up in the month of November.

Who issues electrical and gas permits?

For these permits call Technical Safety BC at 1-866-566-7233.

Who do I contact about water services?

All questions related to water service and billing should be directed to CRD Water at 250-474-9600.

Town of View Royal 45 View Royal Avenue VICTORIA BC V9B 1A6

Hours of Operation
Monday to Friday
8:30a.m. - 4:30p.m.
Excluding Statutory Holidays

Summer hours are in effect
July through to the end of August
and are Monday to Friday
8:00a.m. - 4:00p.m.
Excluding Statutory Holidays

Please Note:
If you wish to drop a payment off while the
Town Hall is closed, please feel free to
drop it off in an envelope in the drop slot
located at the left side of the main Town
Hall doors.

Watch for the Town Newsletter which
is mailed in the Spring and Fall.

Phone: 250-479-6800
Email: info@viewroyal.ca
Web: www.viewroyal.ca

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Email Notifications: sign up at:
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TOWN OF VIEW ROYAL



NEW RESIDENT'S GUIDE

Welcome to View Royal!

The Town is centrally located in the Capital Regional District (CRD) at the southern tip of Vancouver Island. It is a friendly, vibrant community that is determined to be one of the best places to call home: livable, green, and sustainable.

Whatever your reason, we are glad you have decided to make View Royal your home!



Council & Committee of the Whole Meetings

Council

Meetings commence at 6:00 p.m. on the first and third Tuesdays of the month unless otherwise specified.

Committee of the Whole

Meetings are held on the second Tuesday of each month and commence at 6:00 p.m.

Information on how to address Council and Committee of the Whole can be found on the Town's website.

Frequently Asked Questions

When is outdoor burning permitted?

There is no outdoor burning of any kind permitted in View Royal. See Fire Services Bylaw No. 114 Part VI- Burning Prohibitions and Exceptions.

Who do I call about animal control?

Animal control is contracted to the CRD. They can be reached at 250-478-0624.

Do I need a permit to cut trees down on my property?

Yes. Tree cutting applications can be found on the Town's website or can be picked up at the Town Hall. There are no fees for these permits.

Do I need a permit to renovate my home or build something on my property?

For any building related inquiries, including fences, please contact the Town Building Department to determine if permits are required.

Can I beautify my boulevard?

Yes! The Town encourages residents to beautify their boulevards after first contacting the Town Engineering Department for a permit. This permit is free of charge but allows the Town to let residents know of regulations and issues such as underground pipes that may be in the boulevard. Proof of insurance as well as a deposit may be required following the application review.

Are the services the Town provides different if you live in a strata?

Yes, the primary difference is in services provided by the Town in the area of road maintenance. Since strata roads are privately owned by the strata corporation, the Town does not provide road maintenance services such as sweeping, snow clearing and street lighting repairs.

Parks in View Royal



The Town provides residents and visitors with several different types of parks and open spaces. There are natural parks, play areas, viewpoints, neighbourhood parks,

athletic parks, baseball fields, tot lots and trails. Some of the largest parks are View Royal Park, Portage Park and Centennial Park. Also located within View Royal are two CRD regional parks, Thetis Lake Park and a portion of Mill Hill Park.

For more information on parks and trails, stop by the Town Hall and pick up a Parks & Trails Guide or visit our website at www.viewroyal.ca.



Centennial Park

Facts About the Town

- Population approximately 12,619+
- Over 4,300 properties on the tax roll, including over 4,000 residential properties
- View Royal is served by the West Shore RCMP and operates its own Fire Department with a combined volunteer and career force.
- The Fire Department and Emergency Program are always welcoming new volunteers. For more information about these volunteer opportunities, contact our Public Safety Building at 250-479-7322.

